



Group Booking Information 2022 for Individuals

No. 4 Kings Wharf
The Quay
Exeter
Devon
EXE1 4QR

At Saddles & Paddles, we are proud to be able to offer fun leisure activities for groups of all ages, size and ability. The location of our shop on Exeter's historic quayside gives easy access to the old Exeter Ship Canal, offering six miles of safe, easy paddling, as well as miles of traffic-free and picturesque cycle routes from our doorstep. The following information has been put together to help you plan an outing for your group, but please feel free to contact us if you have any further questions.

What we offer

- Bike hire (including hybrid bikes, Dutch style bikes, e-bikes and children's bikes and equipment)
- Paddlesports hire (canoes (for up to 3 adults or 2 adults and 2 small children), single sit-on-top kayaks, double sit-on-top kayaks & Stand Up Paddleboards)
- Bike hire available between 9.30am and 5.30pm, boat hire available between 10am and 5pm (alternative times may be available on request)
- All safety equipment provided
- Guides / Instructors available (at additional cost)
- Optional extras, including arrangement of one-way journeys, or discounts with local refreshment venues

Suggested itineraries

Paddlesports hire - starting and finishing from the Quay:

- 1 hr - enough time to splash about around the Quay area
- 2 hrs - enough time to paddle to the Double Locks pub and back
- 3/4 hrs - enough time to paddle to the Double Locks pub, stop for lunch & paddle back
- Whole day - enough time to paddle to the Turf Locks pub, stop for lunch & paddle back

Paddlesports - one way from the Quay:

- Paddle to the Double Locks pub, then allow time to walk / taxi back
- **Paddle Party Nights to Double Locks**- for 10 or more people in canoes or kayaks, leave us between 4-5.30pm, paddle to the pub, we collect the boats to leave you to enjoy your evening! Just £10.00 per head, plus £70.00 group pick up fee (max 7 boats per trip). (You must arrange your own return travel.)

Bike hire

- 1hr - cycle along the traffic-free routes to the Double Locks pub and back
- 2/3hrs - cycle along the traffic-free routes to Topsham or to the Turf Locks Pub and back
- Full day - cycle along the traffic-free routes to Exmouth or Dawlish and back - or take the ferry from Exmouth to Starcross, for a circular ride, returning along the traffic-free routes on the other side of the Estuary. For ferry info, see www.exe2sea.co.uk/ferry

The Saddle & Paddle!

- 2/3hrs - Half your group cycle to Double Locks for lunch, whilst the other half paddle. The groups swap, and the cyclists paddle back, whilst the paddlers have lunch, then cycle back.

- **Overnight Canoe Trip**

Paddle with your camping gear to stay overnight at either the Double Locks pub or further to the Turf Locks Pub (you must contact them directly for camping fees and bookings). A fun day's paddling, finishing at a traditional English pub, then a brisk paddle home with the sunrise behind you.



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Saddles & Paddles Exeter Ltd



Prices

All prices quoted are inclusive of VAT

- **Group bookings of 10 or more people** will receive 10% off our standard rates (see table on right), when booked in advance (minimum 5 days) with receipt of a booking form and a £50.00 deposit.
- **Paddle Party Nights** - £10.00 per head to Double Locks for a minimum of 10 people, plus £70.00 boat pick up fee (max 7 boats per trip).
- **One-way hire** in normal hours is available for an additional cost (advance booking only). Typical prices are listed below for your guidance - we will provide an actual quote following receipt of your booking form. The cost is in two parts - your hire fee and the pick up fee:

Choose your hire period then add 1hr for return of equipment (e.g. 2hrs hire for one way to Double Locks = 1hr paddle +1hr for the boats to be returned)

Pick up prices:

- from Double Locks £70.00 per group per trip (max 7 boats)
- Bike pick up along Exe Estuary routes from £60 per group (max 12 bikes per pick up)

Booking and deposits

To secure your booking and benefit from the 10% discount, please complete and return our booking form, at least 5 days before your visit. We cannot take bookings for 10 or more without a booking form. We will then contact you to confirm your booking and the total price. We understand that group numbers can change, so we suggest booking for your maximum number and confirming nearer the time.

A deposit of £50.00 is required in advance, which is refundable **after** your visit, on return of all hire equipment. This deposit is transferable, should your booking need to change to an alternative day, but is not refundable. Deposits must be paid by debit or credit card and can be paid over the phone or in store. On the day of your visit, you will need to pay the full balance of your booking. We reserve the right to retain your deposit should any hire equipment be damaged or misused (above normal wear and tear), or any hire conditions are not adhered to. If an instructor is required, their cost **must** be covered prior to the booking and can be taken along with the hire deposit.

Cancellations

A cancellation fee of your deposit will be applicable if you cancel with less than **24hrs notice** (exceptional circumstances notwithstanding). Please note that we

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Hire Charges

Bike Hire Between 9.30am - 5.30pm	Up to 3 hrs	Full day (up to 5.30pm)
Adults	£ 16	£ 24
Concessions	£ 14	£ 20
Students / Over 65s		
Children (up to 16yrs)	£ 12	£ 18
Family Bike Deal	£ 50	£ 75
(1 or 2 adults + 2 or 3 children [4 bikes])		
Tandem or Electric bike	£ 35	£ 50
Child trailer (seats 2)	£ 15	£ 20
Tag-a-long or Child seat	£ 10	£ 15
Dog trailer	£ 20	£ 30
Overnight bike hire	-	£ 8

Paddlesports Hire Between 10am - 5pm	Up to 1 hr	2 hrs	3 hrs	4 hrs	5 hrs	Full Day
Stand Up Paddle Board	£ 20	£ 25	£ 30	£ 35	£ 40	£ 45
Single Kayak	£ 18	£ 24	£ 30	£ 36	£ 42	£ 50
Double Kayak	£ 24	£ 32	£ 40	£ 48	£ 56	£ 70
Canadian Canoe						
(2/3 adults or 2 adults + 2 small children)	£ 25	£ 35	£ 45	£ 55	£ 65	£ 75
Overnight hire	-	-	-	-	-	£ 15

Please note:

- Hire accessories (gel seat covers, panniers, kayak back rests, bike lights) £2 each with hire. Dry bags available to purchase.
- Please contact us in advance to check equipment numbers and availability
- All boat users must be able to swim 25m unaided, including children.
- Boat hire is subject to suitable weather conditions and on occasion, access to the canal is restricted.
- Please arrive 15mins before your booking so we can get you kitted out
- An adult must accompany all under 16 year olds
- Hire agreement forms must be completed by an adult (i.e. over 18yrs)



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Our boat fleet includes:

20 x canoes (seating up 3 people in each, with 4x canoes able to seat 2x adults & 2x small children)
4 x double kayaks
10 x single kayaks
10 x Stand Up Paddleboards (for individual use)

Refreshment options

There are lots of places nearby offering great food to help keep your energy levels up! Please see our website map for the full list and contact details. The pubs accessible by boat are:

The Double Locks - canalside pub less than 2 miles from Exeter Quay with large beer garden and children's play area. Visit their website and download their app for easy ordering:

www.doublelocks.com

The Turf Locks Inn - located at the end of the canal, with large garden offering unrivalled views across the Exe Estuary. Unique, independent pub only accessible by foot, bike and boat! Accommodation includes B&B rooms, yurt and a shepherds hut. Closes for some winter months. www.turfpub.net

Supervision

All supervision and instruction of group members remains the responsibility of the group organiser. Our staff only provide basic instruction and route advice. Please ensure that all members of your group respect and follow instructions from our staff and abide to the conduct rules applicable to any cyclist or water user in the area.

We can arrange and provide qualified cycling or canoe instructors to accompany your group - their rates are £21.00 per hour, based on a ratio of 1:12 boats* for canoeing or kayaking, and dependent on your requirements for cycling.

** The British Canoe Union (BCU) recommends a ratio of 1:12 BCU Level 1 or 2 Instructors for General Purpose Canoeing/Kayaking in Sheltered Waters when students are paddling tandem (rather than solo) (BCU, Terms of Ref, Jan 2017)*

Safety

All boat users must be able to swim 25m unaided, including children. We provide all the necessary safety equipment for safe cycling, canoeing or kayaking. We have buoyancy aids and cycling helmets in a variety of sizes.

Following guidance from Canoe England, participants in canoeing or kayaking must be "water confident". There is no minimum (or maximum!) age for going on the water, but we cannot hire to unaccompanied children under 18yrs of age.

There are several pubs in the vicinity but it is inadvisable to drink and cycle / paddle, and you will find that insurance will not cover you if something happens whilst under the influence of alcohol.

We are proud of our comprehensive COVID-Secure measures (more information available on our website). Please ensure your group fits with the current Government guidance on households and number of people gathering.

Please do not hesitate to contact us if you have any questions or specific requests.



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