



Group Booking Information 2018 for Schools

No. 4 Kings Wharf
The Quay
Exeter
Devon
EX2 4AN

At Saddles & Paddles, we are proud to be able to offer fun leisure activities for groups of all ages, size and ability. The location of our shop on Exeter's historic quayside gives easy access to the old Exeter Ship Canal, offering six miles of safe, easy paddling, as well as miles of traffic-free and picturesque cycle routes from our doorstep. The following information has been put together to help you plan an outing for your group, but please feel free to contact us if you have any further questions.

What we offer

- Bike hire (including mountain bikes, hybrid bikes, dutch style bikes and children's bikes)
- Canoe & kayak hire (2/3 person canoes, single sit-on-top kayaks, double sit-on-top kayaks)
- Bike hire available between 9.30am and 5.30pm, boat hire available between 10am and 5pm (alternative times available on request)
- All safety equipment provided
- Guides / Instructors available (at additional cost)
- Optional extras, including arrangement of one-way journeys, or discounts with local refreshment venues

Suggested itineraries

Canoe or kayak hire - starting and finishing from the Quay:

- 1 hr - enough time to splash about around the Quay area
- 2 hrs - enough time to paddle to the Double Locks pub and back
- 4 hrs - enough time to paddle to the Double Locks pub, stop for lunch & paddle back
- Whole day - enough time to paddle to the Turf Locks pub, stop for lunch & paddle back

Canoe or kayak hire - one way from the Quay:

- 1 hr paddle to the Double Locks pub, then allow time to walk / taxi back
- 4 hr paddle to the Turf Locks pub, then allow time to walk / taxi back

Bike hire

- 1hr - cycle along the traffic-free routes to the Double Locks pub and back
- 3hrs - cycle along the traffic-free routes to Topsham or to Turf Locks Pub and back
- Full day - cycle along the traffic-free routes to Exmouth or Dawlish and back - or take the ferry from Exmouth to Starcross, for a circular ride, returning along the traffic-free routes on the other side of the Estuary. For ferry info, see www.exe2sea.co.uk/ferry

The Saddle & Paddle!

- 2/3hrs - Half your group cycle to Double Locks for lunch, whilst the other half paddle. The groups swap, and the cyclists paddle back, whilst the paddlers have lunch, then cycle back.

Budget ideas!

- Our group rates overleaf apply to weekdays only, but for weekend bookings, we offer 10% off our standard rates for 10 or more people (see website for prices)
- We offer a 20% reduction in prices for off peak bookings where you return by 12noon
- For larger groups, why not put half in canoes/kayaks to paddle to Double Locks, and get the other half to walk down (20 min walk), then swap - this way, you only pay for half your group!



 01392 424241

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Group Booking Prices 2018

(per person)

All prices quoted in this document are inclusive of VAT.

Please note: Group booking rates are available weekdays only.

At weekends, we offer 10% off our standard rates for 10 or more people.

Canoe or kayak hire	Price per person for 10-20 people	Price per person for 20+ people
1hr	£4.90	£4.65
2hrs	£7.45	£6.95
3hrs	£10.25	£8.75
4hrs	£11.35	£9.85
5hrs	£12.35	£12.00
Canoe - Full day	£15.50	£13.50
Single Kayak* - Full day	£35.00	N/A
Double Kayak* - Full day	£21.00	N/A
Bike - 1hr	£5.00	£4.75
Bike - up to 3hrs	£7.50	£7.00
Bike - Full day	£11.25	£10.00
Tandems (3 avail) / Electric bikes (2 available)	10% off standard rates (please enquire)	
Off peak discount	Return by 12 noon for 20% off your total booking price!	

* We have a limited number of kayaks available so please check when booking.

One way hire in normal hours is available for an additional cost (advance booking only). Typical prices are listed below for your guidance - we will provide an actual quote following receipt of your booking form.

Boat pick up from Double Locks approximately £60.00 per group

Boat pick up from Turf Locks approximately £80.00 per group

Bike pick up along Exe Estuary routes from approximately £60 per group

Refreshment options

There are lots of places nearby offering great food to help keep your energy levels up! Please see our website for the full list. We have arranged special offers with some local businesses in connection with our group bookings:

On the Waterfront - 10% off for groups of 12+ with tables booked between 12 - 4.30pm weekdays (advance booking essential, show your S&P paperwork to claim discount).

The Topsham Lock Café - a unique venue on the canal, offering bespoke catering for group bookings in June - Aug.

Combine with group bike hire for an unusual corporate day out.

Mangos Café & Bar - Get 10% of your order (excluding alcohol) when you show your S&P paperwork.



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Group Booking Information 2018

Supervision

All supervision and instruction of group members remains the responsibility of the group organisation. Our staff only provide basic instruction and route advice.

For canoeing or kayaking, we strongly recommend the use of a qualified instructor. We can arrange and provide qualified cycling or canoe instructors to accompany your group – their rates are £21.00 per hour, based on a ratio of 1:12 boats* for canoeing or kayaking, and dependent on your requirements for cycling. For cycling trips, you may wish to simply have one instructor as a guide for your group.

* The British Canoe Union (BCU) recommends a ratio of 1:12 BCU Level 1 or 2 Instructors for General Purpose Canoeing/Kayaking in Sheltered Waters when students are paddling tandem (rather than solo) (BCU, Terms of Reference, May 2012)

Safety

All boat users must be able to swim 25m unaided, including children. Please ensure that bike hire participants are able to ride a bike. We provide all the necessary safety equipment for safe cycling, canoeing or kayaking. We have buoyancy aids and cycling helmets in a variety of sizes.

Following guidance from Canoe England, participants in canoeing or kayaking must be “water confident”. There is no minimum (or maximum!) age for going on the water, but we cannot hire to unaccompanied children under 18yrs of age.

There are several pubs in the vicinity but it is inadvisable to drink and cycle / paddle, and you will find that insurance will not cover you if something happens whilst under the influence of alcohol.

Deposits / Cancellations

To secure your booking, please complete and return our booking form. We will then contact you to confirm your booking and the total price. A deposit of £50 is required, with the exception of returning groups. For larger groups or where a number of instructors are required, we will ask for a £100 deposit. This deposit is transferable, should your booking need to change to an alternative day, but is not refundable. We reserve the right to retain your deposit should any hire equipment be damaged on return (above normal wear and tear) or any hire conditions are not adhered to. A cancellation fee of 50% of your total booking cost will be applicable if you cancel with less than 24hrs notice (exceptional circumstances notwithstanding). Deposits can be paid over the phone, in store or by BACS transfer following an invoice from us. Your remaining balance is payable on the day, or we can invoice you after your visit on request.

Please note that Saddles and Paddles reserves the right to cancel bookings without notice if the weather conditions, supervision ratio, or group conduct proves inappropriate. Boat hire is subject to suitable weather conditions and on occasion, access to the canal is restricted. It is advisable to phone ahead of your reservation to check.

On the day

Please arrive at least 15 minutes before your booking so that we can get everyone kitted up. Please gather your group outside the shop while the organiser reports to the shop staff to complete the necessary paperwork.

Please do not hesitate to contact us if you have any questions or specific requests.

Kind regards,

The Team at Saddles & Paddles



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