



No. 4 Kings Wharf
The Quay
Exeter
Devon
EX2 4AN

Group Booking Information 2017 for Individuals

At Saddles & Paddles, we are proud to be able to offer fun leisure activities for groups of all ages, size and ability. The location of our shop on Exeter's historic quayside gives easy access to the old Exeter Ship Canal, offering six miles of safe, easy paddling, as well as miles of traffic-free and picturesque cycle routes from our doorstep. The following information has been put together to help you plan an outing for your group, but please feel free to contact us if you have any further questions.

What we offer

- Bike hire (including mountain bikes, hybrid bikes, dutch style bikes and children's bikes)
- Canoe & kayak hire (2/3 person canoes, single sit-on-top kayaks, double sit-on-top kayaks)
- Bike hire available between 9.30am and 5.30pm, boat hire available between 10am and 5pm (alternative times may be available on request)
- All safety equipment provided
- Guides / Instructors available (at additional cost)
- Optional extras, including arrangement of one-way journeys, or discounts with local refreshment venues

Suggested itineraries

Canoe or kayak hire - starting and finishing from the Quay:

- 1 hr - enough time to splash about around the Quay area
- 2 hrs - enough time to paddle to the Double Locks pub and back
- 4 hrs - enough time to paddle to the Double Locks pub, stop for lunch & paddle back
- Whole day - enough time to paddle to the Turf Locks pub, stop for lunch & paddle back

Canoe or kayak hire - one way from the Quay:

- 1 hr paddle to the Double Locks pub, then allow time to walk / taxi back
- 4 hr paddle to the Turf Locks pub, then allow time to walk / taxi back

Bike hire

- 1hr - cycle along the traffic-free routes to the Double Locks pub and back
- 2/3hrs - cycle along the traffic-free routes to Topsham or to the Turf Locks Pub and back
- Full day - cycle along the traffic-free routes to Exmouth or Dawlish and back - or take the ferry from Exmouth to Starcross, for a circular ride, returning along the traffic-free routes on the other side of the Estuary. For ferry info, see www.exe2sea.co.uk/ferry
- **Paddle Party Nights to Double Locks**- for 10 or more people in canoes or kayaks, leave us between 4-5.30pm, paddle to the pub, we collect the boats to leave you to enjoy your evening! Just £10.00 per head, plus £55.00 group pick up fee. (You must arrange your own return travel.)

The Saddle & Paddle!

- 2/3hrs - Half your group cycle to Double Locks for lunch, whilst the other half paddle. The groups swap, and the cyclists paddle back, whilst the paddlers have lunch, then cycle back.

The SuperSaver

- For larger groups, why not put half in canoes/kayaks to paddle to Double Locks, and get the other half to walk down (30 min walk), then swap - this way, you only pay for half your group!



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 twitter.com/sadpadexeter

 www.sadpad.com  shop@sadpad.com

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Prices

All prices quoted are inclusive of VAT

- **Group bookings of 10 or more people** will receive 10% off our standard rates (see table), when booked in advance (minimum 7days) with receipt of a booking form and a £50.00 deposit.
- **Paddle Party Nights** - £10.00 per head to Double Locks, plus £55.00 pick up fee.
- **One way hire** in normal hours is available for an additional cost (advance booking only). Typical prices are listed below for your guidance - we will provide an actual quote following receipt of your booking form.
 - Boat pick up from Double Locks £55.00 per group**
 - Bike pick up along Exe Estuary routes from £60 per group**

Booking and deposits

To secure your booking and benefit from the 10% discount, please complete and return our booking form, at least 7 days before your visit. We will then contact you to confirm your booking and the total price. A deposit of £50.00 is required in advance, which is refundable after your visit, on return of all hire equipment. This deposit is transferable, should your booking need to change to an alternative day, but is not refundable. Deposits must be paid by debit or credit card and can be paid over the phone or in store. On the day of your visit, you will need to pay the full balance of your booking. We reserve the right to retain your deposit should any hire equipment be damaged on return (above normal wear and tear).

Cancellations

A cancellation fee of your deposit will be applicable if you cancel with less than 24hrs notice (exceptional circumstances notwithstanding). Please note that Saddles and Paddles reserves the right to cancel bookings without notice if the weather conditions, supervision ratio, or group conduct proves inappropriate.

Hire Charges

Bike Hire	1 Hour	Up to 3 hours	Full Day
Between 9.30am - 5.30pm			up to 5:30pm
Adults.....	£6	£10	£16
Concessions..... Students and Over 65s	£5	£9	£14
Children.....	£5	£8	£12
Family Bike Deal..... (2 adults + 2 childrens bikes)	£20	£30	£45
Tandem or Electric Bike	£15	£22	£30
Child Trailer.....	£6	£10	£16
Tag-along or Child Seat	£5	£8	£12
Dog Trailer.....	£5	£8	£12 additional
Overnight Bike Hire.....	-	-	£6

Long term hire (4+ days) receive 25% off total cost (day & overnight fee)

Canoe & Kayak Hire	1 Hr	2 Hrs	3 Hrs	4 Hrs	5 Hrs	Full Day
Between 10am - 5pm						
Single Kayak.....	£10	£15	£20	£25	£35	£45
Double Kayak.....	£15	£20	£30	£35	£40	£50
Canadian Canoe..... 2/3 Adults or 2 Adults, plus 2 small children	£15	£25	£35	£40	£45	£55

Hire accessories (gel seat covers, panniers, kayak back rests, bike lights) £2 each. Dry bags available to purchase.

Please note:

- All boat users must be able to swim 25m unaided, including children.
- Boat hire is subject to suitable weather conditions and on occasion, access to the canal is restricted.
- Please arrive 15mins before your booking so we can get you kitted out
- An adult must accompany all under 16 year olds
- Hire agreement forms must be completed by an adult (i.e. over 18yrs)
- Boating / biking and boozing don't mix well - please be sensible



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Refreshment options

There are lots of places nearby offering great food to help keep your energy levels up! Please see our website for the full list and contact details. We have arranged special offers with some local businesses in connection with our group bookings:

On the Waterfront – 20% off Pizza Buffets for groups of 12+ with tables booked between 3-6pm weekdays (advance booking essential, show your S&P paperwork to claim discount).

The Topsham Lock Café – a unique venue on the canal, offering bespoke catering for group bookings in June – August. Combine with group bike hire for an unusual corporate day out.

Supervision

All supervision and instruction of group members remains the responsibility of the group organiser. Our staff only provide basic instruction and route advice. Please ensure that all members of your group respect and follow instructions from our staff and abide to the conduct rules applicable to any cyclist or water user in the area.

We can arrange and provide qualified cycling or canoe instructors to accompany your group – their rates are £21.00 per hour, based on a ratio of 1:12 boats* for canoeing or kayaking, and dependent on your requirements for cycling.

* *The British Canoe Union (BCU) recommends a ratio of 1:12 BCU Level 1 or 2 Instructors for General Purpose Canoeing/Kayaking in Sheltered Waters when students are paddling tandem (rather than solo) (BCU, Terms of Reference, May 2012)*

Safety

All boat users must be able to swim 25m unaided, including children. We provide all the necessary safety equipment for safe cycling, canoeing or kayaking. We have buoyancy aids and cycling helmets in a variety of sizes.

Following guidance from Canoe England, participants in canoeing or kayaking must be “water confident”. There is no minimum (or maximum!) age for going on the water, but we cannot hire to unaccompanied children under 18yrs of age.

There are several pubs in the vicinity but it is inadvisable to drink and cycle / paddle, and you will find that insurance will not cover you if something happens whilst under the influence of alcohol.

Please do not hesitate to contact us if you have any questions or specific requests.

Kind regards,

The Team at Saddles & Paddles



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