

Saddles & Paddles Exeter Ltd



No. 4 Kings Wharf
The Quay
Exeter
Devon
EX2 4AN

Group Booking Information 2024 for Schools / Charities

At Saddles & Paddles, we are proud to be able to offer fun leisure activities for groups of all ages, size and ability. The location of our shop on Exeter's historic quayside gives easy access to the Exeter Ship Canal, offering six miles of safe, easy paddling, as well as miles of traffic-free and picturesque cycle routes from our doorstep. The following information has been put together to help you plan an outing for your group, but please feel free to contact us if you have any further questions.

What we offer

- Bike hire (including hybrid bikes, mountain bikes, e-bikes and children's bikes and equipment)
- Paddlesports hire (canoes (for up to 3 adults or 2 adults and 2 small children), single sit-on-top kayaks, double sit-on-top kayaks & Stand Up Paddleboards)
- Bike hire available between 9.30am and 5.30pm, boat hire available between 10am and 5pm (alternative times may be available on request)
- All safety equipment provided
- Guides / Instructors available (at additional cost)

Suggested itineraries

Paddlesports hire - starting and finishing from the Quay:

- 1 hr - enough time to splash about around the Quay area
- 2 hrs - enough time to paddle to the Double Locks pub and back
- 4 hrs - enough time to paddle to the Double Locks pub, stop for lunch & paddle back
- Whole day - enough time to paddle to the Turf Locks pub, stop for lunch & paddle back

Bike hire

- Up to 3hrs - cycle along the traffic-free routes along the canal to Turf Locks Pub or to Topsham and back
- Full day - cycle along the traffic-free routes to Exmouth or Dawlish and back - or take the ferry from Exmouth to Starcross, for a circular ride, returning along the traffic-free routes on the other side of the Estuary. For ferry info, see www.exe2sea.co.uk/ferry

The Saddle & Paddle!

- 2/3hrs - Half your group cycle to Double Locks for lunch, whilst the other half paddle. The groups swap, and the cyclists paddle back, whilst the paddlers have lunch, then cycle back.

Budget ideas!

- For larger groups, why not put half in canoes/kayaks to paddle to Double Locks, and get the other half to walk down (30 min walk), then swap - this way, you only pay for half your group!

[Please note: we are no longer able to offer one-way paddlesports hire]



 01392 424241

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 facebook.com/saddlesandpaddles

 www.sadpad.com  shop@sadpad.com

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School Group Booking Prices 2024

Hire Charges						
Bike Hire Between 9.30am - 5.30pm			Up to 3 hrs	Full day (up to 5.30pm)		
Adults			£18	£26		
Concessions			£16	£22		
Students / Over 65s						
Children (up to 16yrs)			£14	£20		
Family Bike Deal			£60	£85		
(1 or 2 adults + 2 or 3 children [4 bikes])						
Tandem or Electric bike			£35	£60		
Child trailer (seats 2)			£15	£20		
Tag-a-long or Child seat			£10	£15		
Dog trailer			£20	£30		
Overnight bike hire			-	£8		
Long term hire (4+ days) receive 25% off total cost (day & overnight fee)						
Paddlesports Hire Between 10am - 5pm	Up to 1 hr	Up to 2hrs	Up to 3hrs	Up to 4hrs	Up to 5hrs	Full Day
Stand Up Paddle Board	£20	£25	£30	£35	£40	£50
Single Kayak	£20	£26	£32	£38	£44	£54
Double Kayak	£24	£32	£40	£48	£56	£70
Canadian Canoe	£26	£36	£46	£56	£66	£76
(2/3 adults or 2 adults + 2 small children)						
Overnight hire	-	-	-	-	-	£15

- All prices quoted are inclusive of VAT
- School group bookings on **weekdays** receive **20% off** standard prices
- School group bookings on **weekends** receive **10% off** standard prices

Our boat fleet includes:

- 20 x canoes (seating up 3 people in each, with 4x canoes able to seat 2x adults & 2x small children)
- 4 x double kayaks
- 10 x single kayaks
- 10 x Stand Up Paddleboards (for individual use)

One way bike hire is available for an additional cost (advance booking only). Typical prices are listed below for your guidance - we will provide an actual quote following receipt of your booking form.

Bike pick up along Exe Estuary routes from approximately £60 per group

Refreshment options

There are lots of places nearby offering great food to help keep your energy levels up! Please see our website for the full list. We have arranged special offers with some local businesses in connection with our group bookings:

On the Waterfront - 10% off for groups of 12+ with tables booked between 12pm - 4.30pm weekdays (advance booking essential, show your S&P paperwork to claim discount).



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Supervision

All supervision and instruction of group members remains the responsibility of the group organisation. Our staff only provide basic instruction and route advice.

For canoeing or kayaking, we strongly recommend the use of a qualified instructor. We can arrange and provide qualified cycling or canoe instructors to accompany your group – their rates are £21.00 per hour, based on a ratio of 1:12 boats* for canoeing or kayaking, and dependent on your requirements for cycling. For cycling trips, you may wish to simply have one instructor as a guide for your group.

** British Canoeing recommend a ratio of 1:12 Paddlesports Leaders / Instructors for General Purpose Paddlesports in Sheltered Waters when group are paddling tandem (rather than solo) (British Canoeing, Terms of Ref, Jan 2017)*

Safety

All boat users must be able to swim 25m unaided, including children. Please ensure that bike hire participants are able to ride a bike. We provide all the necessary safety equipment for safe cycling or paddling. We have buoyancy aids and cycling helmets in a variety of sizes.

Following guidance from British Canoeing, participants in canoeing or kayaking must be “water confident”*. There is no minimum (or maximum!) age for going on the water, but we cannot hire to unaccompanied children under 16yrs of age. **British Canoeing ‘Paddlesafer’ V5, May 2022*

Deposits / Cancellations

To secure your booking, please complete and return our booking form. We will then contact you to confirm your booking and the total price. A deposit of £50 is required, with the exception of returning groups. For larger groups or where a number of instructors are required, we will ask for a £100 deposit. This deposit is transferable, should your booking need to change to an alternative day, but is not refundable. We reserve the right to retain your deposit should any hire equipment be damaged on return (above normal wear and tear) or any hire conditions are not adhered to. A cancellation fee of 50% of your total booking cost will be applicable if you cancel with less than 24hrs notice (exceptional circumstances notwithstanding). Deposits can be paid over the phone, in store or by BACS transfer following an invoice from us. Your remaining balance is payable on the day, or we can invoice you after your visit on request.

Please note that Saddles and Paddles reserves the right to cancel bookings without notice if the weather conditions, supervision ratio, or group conduct proves inappropriate. Boat hire is subject to suitable weather conditions and on occasion, access to the canal is restricted. It is advisable to phone ahead of your reservation to check.

On the day

Please arrive at least 15 minutes before your booking so that we can get everyone kitted up. Please gather your group outside the shop while the organiser reports to the shop staff to complete the necessary paperwork.

Please do not hesitate to contact us if you have any questions or specific requests.

Kind regards,

The Team at Saddles & Paddles



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